

KEY SAFEGUARDING CONTACTS

Designated Safeguarding Lead (DSL):

Mr Stuart Roberts (Principal)

Deputy DSLs:

- Ashley Stocking
- Lara Gilligan

School Contact Details

Phone: 01244 455665

Email: admin@uptonheath.cheshire.sch.uk

Address: Upton Lane, Chester, CH2 1ED

External & Emergency Contacts

Children's Social Care (iWest): 0300 123 7044

Social Care Out of Hours: 01244 977277

Police: 999 (Immediate Danger) | 101 (Non-Emergency)

NSPCC Helpline: 0808 800 5000

Childline: 0800 1111

VISITOR & VOLUNTEER GUIDANCE

Site Security & Protocols

- **Visitor Lanyards:** All visitors and volunteers must sign in at main reception and wear a red or green visitor lanyard at all times on school grounds.

- **Mobile Phone Policy:** Mobile phones, cameras, and recording devices are strictly prohibited in pupil areas and classrooms. Please keep them secured.

- **1-to-1 Rule:** Never be alone 1-to-1 with a pupil in an unmonitored or closed space. Ensure visibility at all times.

- **Staff Concerns:** Any behavioral concern regarding a staff member or adult must be reported immediately to the Principal.

Our Academy Trust

CDAT Partnership: Upton Heath C of E Primary School is proud to be part of Chester Diocesan Academies Trust (CDAT), working collaboratively to ensure the highest standards of care and education for all pupils.



Upton Heath C of E Primary School

SAFEGUARDING & CHILD PROTECTION

Information for Parents, Carers and Visitors

OUR CORE ETHOS:

Safeguarding is everyone's responsibility.

At Upton Heath, we adopt an 'it can happen here' attitude across all physical safety and mental welfare matters. Every worry, no matter how small, must be reported.

OUR SAFEGUARDING COMMITMENT

We are dedicated to ensuring a safe, supportive, and welcoming environment where every child can thrive spiritually, emotionally, and academically.

Core Safeguarding Principles

- **Shared Responsibility:** Every adult working or volunteering in our school has a statutory duty to protect pupils.
- **Whole-Child Focus:** Equal attention is given to physical health, emotional well-being, and mental health.
- **Early Help:** Early identification of needs allows us to provide timely support before concerns escalate.

KCSIE Update: Attendance & Safeguarding

In line with statutory Keeping Children Safe in Education (KCSIE) guidance and Working Together to Improve School Attendance:

- **Safeguarding Link:** Regular attendance is monitored directly as a core safeguarding measure.
- **Early Intervention:** Unexplained or persistent absence triggers early help intervention and Children's Social Care coordination.
- **Children Missing Education:** Strict tracking protocols prevent pupils from falling through educational safety nets.

RECOGNISING ABUSE & DIGITAL SAFETY

Four Primary Categories of Harm

- **Physical Abuse:** Unexplained injuries, bruising, burns, or fear of contact.
- **Emotional Abuse:** Extreme changes in behavior, withdrawal, or low self-esteem.
- **Sexual Abuse:** Inappropriate sexual knowledge, language, or behavior.
- **Neglect:** Consistently unwashed clothing, untreated medical needs, or hunger.

Specific Safeguarding Concerns

We remain vigilant regarding Female Genital Mutilation (FGM) / Honour-Based Abuse, Child Sexual Exploitation (CSE), Child Criminal Exploitation (CCE / County Lines), Radicalisation (Prevent Duty), and Serious Violence.

KCSIE Update: Online Safety & AI

- **Digital Harms (4 Cs):** Expanded online safety framework covering Content, Contact, Conduct, and Commerce — explicitly including misinformation, disinformation (fake news), and conspiracy theories.
- **Filtering & Monitoring:** Robust technical filtering and monitoring operate across all school devices and networks.
- **Generative AI & Cyber:** Clear guidelines govern safe Generative AI usage alongside zero tolerance for cyberbullying.

PUPIL DISCLOSURES & PROCEDURES

Receiving a Pupil Disclosure

- **Listen:** Listen calmly and patiently without showing shock or disbelief.
- **Reassure:** Reassure the child that they were right to speak to you.
- **Confidentiality:** Never promise confidentiality. Explain gently that you must inform the DSL to keep them safe.
- **Do Not Investigate:** Do not ask leading questions or attempt to investigate.
- **Record:** Write down what was said immediately using the child's exact words.

Child-on-Child Harm & Inclusion

Zero Tolerance: Child-on-child abuse, prejudice-based bullying, and discrimination are never tolerated and are addressed promptly with supportive intervention.

Reporting Allegations Against Staff

Escalation Pathway: Any allegation against a staff member or volunteer must be reported directly to the Principal. Allegations regarding the Principal must be reported to the Chair of Governors.

